

# HFX e-Scooters Privacy Policy

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This Privacy Policy applies to: [www.hfxescooters.ca](http://www.hfxescooters.ca)

Last updated: May 18, 2023

The respect of your private life is of the utmost importance for Lorimax Inc. o/a HFX e-Scooters, who is responsible for this website and the HFX e-Scooters app.

This Privacy Policy aims to lay out:

- the way your personal information is collected and processed. "Personal information" means any information that could identify you, such as your name, your mailing address, your email address, your location and your IP address;
- your rights regarding your personal information;
- who is responsible for the processing of the collected information;
- to whom the information is transmitted;
- if applicable, the website's policy regarding cookies.

This Privacy Policy complements the Terms and Conditions that you may find at the following address:

<https://static1.squarespace.com/static/611d17148d67a721a526e30d/t/6183fc1280c5a74c764b84bf/1636039698284/HFX+e-Scooters+Rental+Agreement+Halifax.pdf>

## 1. COLLECTION OF PERSONAL INFORMATION

We may collect the following personal information:

- Last Name
- First name
- Email address
- Phone and/or fax number
- Credit card number
- Date of birth/age

The personal information we collect is collected through the collection methods described in the following section.

## **2. FORMS AND METHODS OF COLLECTION**

Your personal information is collected through the HFX e-Scooter app registration form.

We use the collected data for the following purposes:

- Order tracking
- Special offers
- Statistics
- Contact
- Managing the Admin Dashboard System

## **3. INTERACTIVITY**

Your personal information may also be collected through the interactivity between you and HFX e-Scooters:

- correspondence
- information for promotional offers

We use the personal information thus collected for the following purposes:

- Statistics
- Contact
- Managing the Admin Dashboard System

## **4. COOKIES AND LOG FILES**

We collect information through log files and cookies. These allow us to process statistics and information about traffic on the Website, to ease navigation, and to improve your experience for your comfort.

You have the right to object to the recording of these cookies and log files by configuring your web browser.

Once you have deactivated cookies and log files, you may continue your use of the Website. However, any malfunction resulting from this deactivation shall not be considered of our making.

## **5. SHARING PERSONAL INFORMATION**

The personal information collected by the Website is not transmitted to any third party and is processed only by us.

## **6. STORAGE PERIOD OF PERSONAL INFORMATION**

The controller will keep in its computer systems, in reasonable security conditions, the entirety of the personal information collected for as long as your HFX e-Scooters account is active.

## **7. CONTROLLER**

The "Controller" is: Lorimax Inc. o/a HFX e-Scooters. The Controller may be contacted as follows: [max@hfxescooters.ca](mailto:max@hfxescooters.ca)

The Controller is in charge of determining the purposes for which personal information is processed and the means of such processing.

The Controller is committed to protecting the personal information collected, not to transmit it to third parties without informing you, and to respect the purposes for which personal information was collected.

In the event that the integrity, confidentiality or security of your personal information is compromised, the Controller is committed to notifying you.

## **8. RIGHT OF OBJECTION AND OF WITHDRAWAL**

You have the right to object to the processing of your personal information ("right to object"). You also have the right to request that your personal information not appear, for example, on a mailing list ("right to withdraw").

If you wish to exercise the right to object or the right to withdraw, you must follow the procedure described hereinafter:

The user must submit a request to the Controller at the email address indicated above.

## **9. RIGHT OF ACCESS, OF RECTIFICATION AND OF REMOVAL**

You have the right to consult, update, modify or request the removal of information about you by following the procedure described hereinafter:

The user must submit a request to the Controller at the email address indicated above.

If you have a personal account, you may delete it in the HFX e-Scooters app, or request its removal by following the procedure described hereinafter:

The user must send an email request to [max@hfxescooters.ca](mailto:max@hfxescooters.ca) with their full name and email for their account be deleted.

## **10. SECURITY**

Personal information we collect is stored in a secured environment. People working for us are obligated to respect the confidentiality of your personal information.

To ensure the security of your personal information, we use the following methods:

- SSL (Security Sockets Layer) Protocol
- Access management - person authorized
- Username/password
- Firewalls

We are committed to maintaining a high degree of confidentiality by integrating the latest technological innovations that allow us to ensure the confidentiality of your transactions. Nevertheless, no mechanism can ensure complete security, and transmitting personal information on the Internet always contains an element of risk.

## **11. CHANGES TO OUR PRIVACY POLICY**

Our Privacy Policy may be viewed at any time at the following address:

<https://www.hfxescooters.com/safety>

We reserve the right to modify our Privacy Policy in order to guarantee its compliance with the applicable law.

You are therefore invited to regularly consult our Privacy Policy to be informed of the latest changes.

However, in the event of a substantial change to our Privacy Policy, we will notify you through the HFX e-Scooters app and/or email.

## **12. ACCEPTANCE OF OUR PRIVACY POLICY**

By using our Website or app, you certify that you have read and understood this Privacy Policy and accept its conditions, more specifically conditions relating to the collection and processing of personal information, and the use of cookies.

### **13. APPLICABLE LAW**

We are committed to ensuring compliance with all applicable legislation, including, but not limited to:

- the Criminal Code (R.S.C., 1985, c. C-46);
- Canada's anti-spam legislation (CASL);
- the National Security Act, 2017 (S.C. 2019, c. 13);
- the Communications Security Establishment Act (S.C. 2019, c. 13, s. 76);
- the Security of Information Act (R.S.C., 1985, c. O-5);
- the Personal Information Protection and Electronic Documents Act (S.C. 2000, c. 5) or Provincial counterparts in jurisdictions that have their own privacy laws.